

JUNE 5, 2023

Interactive Video Detection System

WHAT IS IT?

This security solution provided by a reputable vendor (DGA Security) represents a redundancy to any retail store's existing primary electronic security as a means to thwart after-hours intrusion of a secured space within the store – specifically the safe or vault area. Specifically, this package provided by DGA includes third-party monitored video verification with interactive audio (“talk down” capability) on an independent communication channel (radio). Store personnel will have access to real-time video from the mounted camera directly on their mobile device 24/7. See the attached spec sheet with pricing for more information.

WHO IS PROVIDING THIS SOLUTION?

DGA Security (www.DGA.com) is a superior electronic security provider specializing in the jewelry and pawn industry. Jewelers Mutual's Risk Services team partnered with DGA to create this Interactive Video Detection System solution specifically to address the needs of our clientele in keeping their stores safe from burglar attacks – particularly safe attacks. DGA can provide this service throughout the U.S. and Canada.

All requests for proceeding with this solution should be submitted to:

John Kolb, CET, CPP | Director of Technical Sales
DGA Security

429 West 53rd Street, New York, NY 10019
212.840.5157 | 800.221.2300
www.dga.com

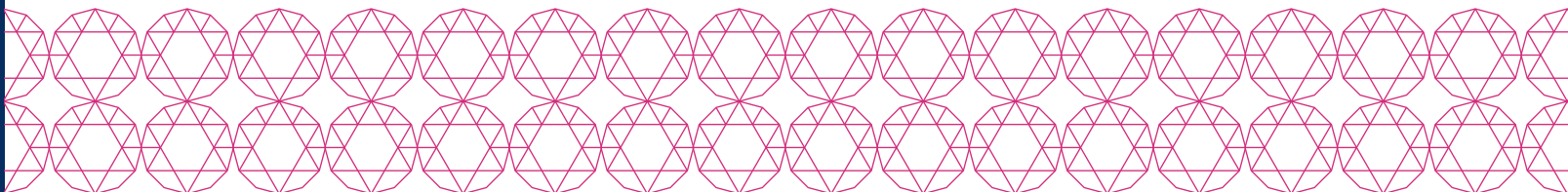
Innovating Business Security for More Than 50 Years

WHY IS IT IMPORTANT?

Many stores lack off-site video security and few have the third-party monitor feature with “talk down” capability which can be so effective in preventing safe attacks on stores. Given the number of annoying false alarms with primary electronic security systems, redundancy in electronic security is a good thing providing clarity to store owners and law enforcement when a true burglary attack is underway – a “hit” on the primary electronic security system in tandem with a “hit” on an Interactive Video Detection System can be extremely effective in preventing burglary events. Alarm guard response programs can be unreliable and leave a store vulnerable – leveraging the power of technology via this solution from DGA can help diminish this vulnerability.

WHEN IS THIS PRODUCT AVAILABLE?

This product has been beta tested within a Florida retail jeweler location (three stores) with success. DGA installs many comprehensive electronic security systems – many of which use components within this package – within the jewelry industry and we have significant confidence in the professionalism and reliability of this valuable loss prevention tool from this vendor. Please begin immediately to encourage and/or require this package for retail jewelers. The Underwriting Team at their discretion may require this enhanced security option when conducting underwriting decisions for both new and renewal business based on the unique characteristics of a particular risk. The Risk Services team strongly recommends this package especially within strip mall and standalone locations given the ongoing threat of rooftop burglaries.



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800.221.2300 | WWW.DGA.COM

QUANTITY AND DESCRIPTION:

1 Network Video Controller	1 Analytics Enabled Video Camera – Safe Area
1 Network to Cellular Failover Modem	1 Motion Sensor – Safe Area
1 Application for Mobile Devices	1 Interactive Talk Down Speaker – Interior Installation

DGA TO PROVIDE:

- Installation
- Interactive Video Monitoring
- Service Including Parts and Labor

CLIENT TO PROVIDE:

- Electrical Outlets at DGA Specified Locations
- Network Connection(s)

Installation Charge: \$3,750

Monthly Service Charge: \$150

OPTIONS:

- Additional AI Enabled Interior Camera
Installation Charge: \$675 | **Monthly Service Charge:** \$35
- Additional AI Enabled Exterior Camera
Installation Charge: \$1,450 | **Monthly Service Charge:** \$65
- Add Exterior Talk Down Speaker
Installation Charge: \$875 | **Monthly Service Charge:** \$25
- Additional Motion Sensor
Installation Charge: \$375 | **Monthly Service Charge:** \$7
- Add Door Contact
Installation Charge: \$245 | **Monthly Service Charge:** \$5

The DGA Interactive Video Detection System provides intrusion detection with Monitoring Center Alert Communications as well as Interactive Two-Way Audio Response.

In the event of an after-hours detected incident, the system will provide live video to the Monitoring Center as well as to the client's mobile device.

The system monitors persons in the area of the safe or any other area specified by the client. Once the system is armed, a person entering a secured area will trigger a video alarm signal at the DGA Monitoring Center. Upon receipt of the video signal, DGA will take appropriate action such as viewing the event video and then talking to the site giving verbal instructions. DGA will also provide notification of the emergency contact list as well as notification of the local authorities.

DGA will log the Open and Closing times of the system.

Optional exterior mounted cameras and speakers will provide an additional layer of protection by alerting any trespassers that they have entered a secured area and appropriate actions will be taken if they don't leave at once. Exterior cameras provide detection prior to an actual break-in attempt.

The Interactive Video Detection System will provide a live view of the actual events taking place at the site which will provide enhanced dispatch information to the authorities.

The live view feature will work at anytime from anywhere in the world.

Provisions and pricing effective May 15, 2023. All provisions and pricing are subject to change at any time.